

CANLEY GARDENS

Service Profile



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Operations Manager: Diana Gan
Manager - Care & Lifestyle : Jan Wang
Administration Assistant: Dorothy Dwyer



Canley Gardens caters for high care residents only who require major or full assistance with activities of daily living. The rooms are able to accommodate lifters, wheelchairs and other equipment that may be required.

Environment

Canley Gardens offers high care facilities for 124 residents on one ground floor level. There is single, twin share and 3 or 4 bed accommodation.

The centre is divided into four wings; A, B, C & D. Bathroom facilities are located throughout each of the wings. One main dining room is located in B wing and the Parkview room in D wing also provides for dining and recreation. A small lounge room is located in C wing which accommodates a Buddhist shrine for our residents of Buddhist faith. The lounge and dining rooms and reception area open onto a relaxing courtyard with modern outdoor furnishings, potted plants and a barbeque area covered with large sails. Temperatures in all rooms and corridors are maintained at an ambient level with our air conditioning. The reception area is carpeted and the remainder of the facility has vinyl floor coverings.

Transport

Located in the suburb of Canley Vale, we are within walking distance from the Canley Vale railway station and bus services are available to the Fairfield, Liverpool and Parramatta areas. Limited car parking is available on site and there is ample street parking available.

Access to Other Services

Access to other services will depend on individual requirements and availability of those services required. Canley Gardens has close links with South Western Sydney Area Health Service, Liverpool ACAT, and Braeside Hospital Palliative Care and Rehabilitation units. Due to our Indo Chinese community we also have access to the Clustering Service within the local area.

Staffing Profile

This aged care service complies with the specified care and services schedule under the Aged Care Act 1997.

Regular religious services are held within the facility catering for the spiritual needs of the residents

A qualified hairdresser is available for appointments in our on site hairdressing salon. Podiatrist, Dietician and Speech Pathologist provide services to the centre as needed. A well established mobility and exercise program designed by a Physiotherapist is available to all residents.

We offer a recreational program which includes in house activities such as gentle exercises, entertainment, videos, ball games, bingo, pet therapy and also outings (conditional) which include visits to local



Canley Gardens is located in the South Western Area Health Service and attracts residents from the Liverpool and Fairfield areas.





clubs. One of our recreation officers is a qualified aromatherapist and residents are offered aromatherapy as part of their activities program as well as using aromatherapy to settle restless residents.

Canley Gardens has volunteers from the Community Visitors Scheme who are appropriately placed with residents requiring specific company.

Residency

Residency in the high care areas of the aged care centre is dependant upon your ACAT assessment.

What will happen when you need to leave the service

Should your condition change where we are no longer able to accommodate you in the wing or the centre, a move will be discussed with the person responsible and a suitable alternate accommodation will be sourced for you.

If you need to leave the service

If your care needs change and can no longer be met by our facility (as outlined above in this service profile), it means that it would be dangerous for you to continue to be a resident. If this happens, our facility would not be able to provide the right level of care and you will need to transfer to a facility that can provide the care you need.

However, if this happens, our Operations Manager or Manager - Care & Lifestyle will assist in locating a new facility/ service and we will comply with the security of tenure obligations under the Aged Care Act 1997.

The following information summarises what will happen.

- Case conference - convened with input of your Doctor and other members of the multi-disciplinary health care team and family
- Discussion with yourself/person responsible
- We will explain the reasons why we can no longer provide care, verbally and in writing
- The decision will be based on a comprehensive risk assessment

