

ELIZABETH HOUSE

Service Profile



P (02) 9602 5891
F (02) 9821 2598

PO Box 294 Miller NSW 2170
155 Elizabeth Drive Liverpool NSW 2170

elizabethhouse@summitcare.com.au
www.summitcare.com.au

Executive Manager: Sue Smith
Care Manager: Colette Joyce
Administration Assistant: Roshni Parmesh



Residents living at Elizabeth House are required to be assessed as high care by ACAT, 65 years and over and requiring optimum assistance with all daily living activities.

Respite, and Palliative Care are available at the Centre. NESB residents are welcomed.

A Community Volunteer Visitor Scheme is available for residents who have minimal family contact.



Liverpool is within Liverpool Council boundary and the South Western Area Health Service, attracting residents from Liverpool, Fairfield, Campbelltown and Bankstown areas.

Environment

Elizabeth House offers high care facilities to 48 residents in a friendly, family orientated environment. There is single, twin share, three and four bedded rooms. All rooms are of generous size with easy access for wheelchairs and all are in close proximity to the dining/activity areas. There is ducted air conditioning throughout the centre for the comfort of residents, relatives and staff. We are very proud of the garden/BBQ area and we encourage all families to access this when visiting.

Monthly resident/relative meetings are held.

Transport

Elizabeth House is located within easy walking distance to the central business district of Liverpool and only a short bus trip from Liverpool station. The facility has ample free parking.

Access to Other Services

Access to other services will depend on individual requirements and availability of those services required. Elizabeth House has close links with Braeside Hospital offering Palliative Care and Psycho geriatric services. We are also offered services from South Western Sydney Area Health service, ACAT and Community Palliative Care Team.

Staffing Profile

This aged care service complies with the specified care and services schedule under the Aged Care Act 1997.

Monthly religious services are held within the facility

A qualified hairdresser visits our hairdressing salon every second Monday.

Podiatrist, Dietician, Speech Pathologist and Optometrist provide services to the facility. A well established mobility and exercise program designed by our Physiotherapist is available to all residents.

We offer a comprehensive recreational program to all our residents which include monthly bus outings, bingo, craft and monthly entertainment. Several staff have a language other than English. These include Italian, Spanish, Hindi, Macedonian and Polish.

Residency

Residents living at Elizabeth House are required to be assessed as high care by the ACAT team, 65 years and over and also requiring optimum assistance with all daily living activities

What will happen when you need to leave the service

Should your condition change were we are no longer able to accom-



modate you in the wing or the centre, a move will be discussed with the person responsible and a suitable alternate accommodation will be sourced for you.

If you need to leave the service

If your care needs change and can no longer be met by our facility (as outlined above in this service profile), it means that it would be dangerous for you to continue to be a resident. If this happens, our facility would not be able to provide the right level of care and you will need to transfer to a facility that can provide the care you need.

However, if this happens, our Operations Manager or Manager - Care and Lifestyle will assist in locating a new facility/ service and we will comply with the security of tenure obligations under the Aged Care Act 1997.

The following information summarises what will happen.

- Case conference - convened with input of your Doctor and other members of the multi-disciplinary health care team and family
- Discussion with yourself/person responsible
- We will explain the reasons why we can no longer provide care, verbally and in writing
- The decision will be based on a comprehensive risk assessment