

SUMMITCARE
WARMTH WORTH WELLBEING
Staff Recognition 2015





In Memoriam

Tracey Aquino

Tracey commenced working at the Canley Vale facility as an Assistant in Nursing undertaking her work experience at the age of 16. Tracey enjoyed her work experience so much she applied for a permanent position. Whilst working at the centre, Tracey met Lorraine who was also working as an AIN and introduced Tracey to her son John. It wasn't long after that John Aquino and Tracey got married and they had two sons, Justin and Blake. John sadly passed away in 2011. Tracey had no choice but to continue working hard to ensure her two children were cared for. Tracey was then diagnosed with cancer a year later and battled on through many surgeries and treatments for 3 years. Tracey celebrated her 50th Birthday in June 2015 and sadly passed away on the 27th September 2015. Tracey was a very dedicated employee to the organisation who loved her residents and really enjoyed working at SummitCare Canley Vale. Tracey will be fondly remembered.

John Manojlovic

John was a cleaner at SummitCare Penrith for 11 years. He was an extremely family orientated and sincere man, this was evident with everyone that he connected with. Nothing was ever a bother for him, and he was always obliging, he would stop and assist whenever he could, no matter what it was. He was a very much loved member of the SummitCare family.

Helen Hutchinson

Helen worked at a number of SummitCare centres over the years and no matter which centre she worked at you could be assured that you would be greeted with a huge smile and feel the warmth of Helen's genuine welcome. Helen was always obliging to residents, visitors and staff and she was extremely well liked by all who crossed her path. Helen was also part of the Tom and Helen radio show on Saturday mornings and Helen would always be humming or singing some of the golden oldies that her and Tom played, much to the joy of all who heard her.

Ken Gaudoin

Ken was an employee at SummitCare Penrith for almost 4 years in the role of Assistant in Nursing and shared the Physio Aide role. Ken was well respected by residents, relatives and staff. Ken was a jolly soul and at times liked to stir the pot, he had a real zest for life and was a true gentleman in every sense.

Joselito Padolina

Joselito (Jojo) started working at SummitCare Randwick on 30th March 2010. He quickly became part of the SummitCare Randwick family and his infectious sense of fun endeared him to staff, residents and families alike. Jojo will be remembered for his compassion and kindness towards the residents and families and his professionalism towards his colleagues.

Welcome

Welcome to the very first Edition of The Annual Recognition Event book. In October 2015, we gathered at SummitCare St Marys to celebrate the 11th Annual Recognition Event. This event has now become a favoured tradition in the SummitCare calendar and one that is not to be missed!

The annual function is a wonderful event where we take time out to reflect and recognise long serving staff members' (10, 15, 20 and every year after 20 years) efforts and commitments to residents as well as awarding the SummitStar Awards and centre specific awards. We additionally celebrate staff receiving qualification based training awards in partnership with the organisations we work strategically with. SummitCare truly values staff as our greatest asset and we know that investing in people is important for the individuals but also the capability of our people in skills and competencies, and how this translates into our residents day to day lives. Special thanks are extended to our wonderful hosting team at St Marys who have a proven plan coordinating this event. We thank our sponsors who contribute to awards and also participate in the event.

Congratulations to all award recipients and on behalf of Peter Wohl and the SummitCare Management team we extend sincere thanks and gratitude on behalf of residents (past and present) and hope you enjoy this wonderful book.

Cynthia Payne
Chief Executive Officer
SummitCare







Content

Canley Vale	pg. 6
Liverpool 155	pg. 8
Liverpool 173	pg. 10
Penrith	pg. 12
Randwick	pg. 14
Smithfield	pg. 16
St Marys	pg. 18
Wallsend	pg. 20
Waverley	pg. 22
HomeCare	pg. 24
Photos	pg. 26

Canley Vale

SummitCare Canley Vale is a 98 bed facility with an Asian cluster. It is a fun and innovative centre for the residents, relatives and staff. We take much pride in ensuring our centre is welcoming and this can only be maintained when you have a fantastic team of staff to assist.

SummitCare Canley Vale has a large contingency of long serving employees which clearly demonstrates that the centre is a beautiful place to work.



Manager's Choice



Bounma Mianmany

Bounma has worked at SummitCare Canley Vale for 8 years as an Assistant in Nursing. Every centre has staff members that are definitely quiet achievers. Bounma is loved by the residents and families in the centre. Always going above and beyond her role. Nothing is ever a problem no matter what activity of daily living is being completed.



Maya Wati



Sarojini Prasad



Aye Aye Mar



Nirmal Joseph



Paula Porkka



Doreen Sein



Filomena Dela Rae



Jinnat Kassim



Sithuthile Ndlovu



Awards

10 Years

Elfriede Kokotovich
Sithuthile Ndlovu

15 Years

Maya Wati
Mirjana Spasenovska
Sarojini Prasad
Padma Patmore
Aye Aye Mar

Nirupa Kumar
Sushilta Barnes

20 Years

Arsenia Santos

21 Years

Lona Fishihoi
Efrossyni Khoury
Susan Miller-Bere

22 Years

Nirmal Joseph
Paula Porkka

23 Years

Doreen Sein

25 Years

Filomena Dela Rae

26 Years

Jinnat Kassim



Liverpool 155

At SummitCare Liverpool, we aim to provide all the care and support our residents and their families need, helping them to live in comfort and with dignity.

We are committed to providing person centred care which promotes independence and decision making. Our staff demonstrate the SummitCare values everyday, from when you walk through the doors you are greeted with a welcoming smile, acting on requests in an obliging, honest and respectful manner and they work together and are engaged in the workplace.



Manager's Choice 155



John Bugaoan

John consistently provides excellent leadership at Liverpool 155. He leads by example. John always displays a calm, caring and professional nature when dealing with residents and their families. He follows direction from Management which always exceeds our expectations. John greets everyone with a big smile. Great job John!



Cveta Stojanovska



Liverpool 155 & 173

Awards

Manager's Choice

John Bugaoan

10 Years

Tammy Latham

15 Years

Sabhawati Narayan

20 Years

Guiseppea Dai

23 Years

Lorraine Roberts

25 Years

Cveta Stojanovska

30 Years

Karen Litson

Most Outstanding Aged Care Service Award

Liverpool 155 & 173



Liverpool 173

At SummitCare Liverpool, we aim to provide all the care and support our residents and their families need, helping them to live in comfort and with dignity.

We are committed to providing person centred care which promotes independence and decision making. Our staff demonstrate the SummitCare values everyday, from when you walk through the doors you are greeted with a welcoming smile, acting on requests in an obliging, honest and respectful manner and they work together and are engaged in the workplace.



Manager's Choice 173



Roshni Parmesh

Roshni is a quiet achiever that always acts in a professional manner and demonstrates excellent customer service at all times (even under difficult circumstances). We constantly receive praise from our residents, relatives and other stakeholders about Roshni. Comments include that she is very friendly, caring, helpful, warm, and welcoming. Making the transition into Aged Care a good experience from the start. She demonstrates our values in every way and is the face and voice of SummitCare Liverpool.



My-Linh Bui



Catherine Moore



Fulora Sewak



Sogra Khan



Corazon Garcia



Siapai Leatigaga



Mary Sylvester



Ruth Rivero



Niles Kumar

Awards

Manager's Choice
Roshni Parmesh

10 Years

My-Linh Bui
Catherine Moore
Fulora Sewak
Jacqueline Tomkins
Elizabeth Yeung

20 Years

Sharon Young

21 Years

Sogra Khan
Siapai Leatigaga
Ruth Rivero
Mary Sylvester

22 Years

Alicia Jones

24 Years

Corazon Garcia

35 Years

Lynette Johnson
Bachelor of Nursing
Rhonda Abrahams
Loida Raquinio

Excellence in Wellbeing

Niles Kumar

Most Outstanding
Aged Care Service

Liverpool 155 & 173



Loida Raquinio



Rhonda Abrahams

Penrith

At SummitCare Penrith we foster a culture which is compassionate and warm, and an environment where residents can feel safe.

We ensure the delivery of high quality and personalised care for our residents. To deliver this high quality care we work within a multi- disciplinary framework in conjunction with Allied Health Services to provide optimum outcomes for residents' health, mobility, nutrition and wellbeing.

We offer diversity for individualised choice, and we recognise the culture and spiritual needs of our residents. We also embrace celebrating achievements and special events.



Manager's Choice



Savrina David

The entire team at Penrith all do an outstanding job. Savrina demonstrates the values and culture of SummitCare. She is always willing to lend a hand across all areas, and will go over and beyond what is required in their role to ensure that residents, visitors and staff are happy. Savrina has also earned great respect from her peers, residents and families and is an absolute pleasure to have as part of the SummitCare team.



Yaa Asantewaa



Natasha Watt



Julie Onyango

Awards

Managers Choice

Savrina David

10 Years

Yaa Asantewaa

Natasha Watt

New Graduate & New to Industry

Julie Onyango

Gilbert Villavicencio



Randwick

At SummitCare Randwick we aim to develop, implement and promote best practice in all aspects of Aged Care by continuously reviewing and improving our high standard of services. This in turn, will enhance the quality of life of the residents, by providing an exceptional standard of service and care.

We embrace the diversity and significance of our customers, families and staff with empathy, understanding and upmost respect. Our amazing team is some of the most experienced and caring people you'll ever meet and our success depends on each other working together as a unit without losing sight of the team ethos!



Manager's Choice



Te-Ana Huriwai

The highlights of my career are the colleagues that I have worked with and my 2015 Manager's Award goes to a person who is truly inspiring, someone who communicates clearly, concisely, and often, and by doing so motivates everyone to give his or her best all the time.

Te-Ana challenges the team by setting high but attainable standards and expectations, giving them the support, tools, training and latitude to pursue those goals and become the best employees they can possibly be. Her enthusiasm is a personality trait that cannot be learnt and a skill which cannot be taught. I would like to say thank you and congratulations to Te-Ana Huriwai who is also in the middle of completing her Masters of Health Management.



Ana Hazelman



Edita Nykl



Luz Sanchez



Bruce Kennedy



Aimee Sembrano

Awards

Manager's Choice

Te-Ana Huriwai

10 Years

Ana Hazelman

Luz Sanchez

20 Years

Bruce Kennedy

21 Years

Edita Nykl

21 Years

Shamin Rahmin

New Graduate & New to Industry Program

Elvis Pomareda

Aimee Sembrano

Smithfield

SummitCare Smithfield is a multi-cultural residential aged care home. The staff deliver individually tailored support for residents that embrace cultural diversity and richness.

The team are qualified with specialist skills in gerontic care that has an emphasis on wellbeing and optimal health outcomes for all residents and their families.



Manager's Choice



Sandra Taylor

Sandra always displays exceptional communication skills and is helpful to anyone who enters the facility. Sandra is a great asset, a member that is helpful and goes above and beyond her role. Well done Sandra!



James Borg



Sarita Kumar



Satya Ram



Sue Brown



Rita Reddy



Satya Miller

Awards

Manager's Choice

Sandra Taylor

10 Years

Connie Bazalar

James Borg

Sarita Kumar

Satya Ram

Satya Miller

Rita Reddy

15 Years

Erlinda Aguilar

Nimfa Bautista

Elsa De La Cuadra

Beryl Earnell

26 Years

Sue Brown



St Marys

SummitCare St Marys is fortunate to have a fantastic team. Every member strives to provide exceptional care for the residents. They provide daily interaction between residents and families that is not only engaging, meaningful but purposeful.

These values were recognised at our recent 11th Annual Staff Recognition event where two staff members, Veronica and Nada received awards for Leadership in Action and Living Our Values.

The environment the team have created here makes the residents feel like this is a home away from home.



Manager's Choice



Rehana Munam

Rehana continuously demonstrates the values of SummitCare being welcoming, respectful and obliging both to residents and to fellow team members. Her interaction with residents and family is not only engaging and meaningful but purposeful. Her willingness to change roles, shifts, even offering to swap days off to ensure our residents receive the care that we all strive for everyday. Rehana is an asset to the St Marys community.



Jacqueline Rozario



Kathy Forrest



Nada Mrkalj

Awards

Manager's Choice

Rehana Munam

10 Years

Jacqueline Rozario

Veronica Francisco

Leah Guarin

Desiree Schokman

Debra Stone

Excellence in Wellbeing

Nada Mrkalj

Leadership in Action

Veronica Francisco



Wallsend

At SummitCare Wallsend, we aim to provide all the care and support our residents and their families need, helping them to live in comfort and with dignity.

Our caring staff and support team are committed to delivering the best possible care and support for this important part of our residents' journey. Warmth, Worth and Wellbeing are not just words on a page – they are our guarantee of commitment to the way we serve our residents and their families.



Manager's Choice



Neena Abdulka

Neena was nominated for this award due to her outstanding efforts over the last year. Neena has a very positive personality and has demonstrated she copes well and is always polite, positive and represents the qualities of SummitCare.



Maya Mancic



Consolata Niganea



Erin Mathews



Ronnene Low



Rachael Haworth



Michelle Tozer



Karen Brown



Stephen Woolnough



Kathryn Tindall



Awards

Manager's Choice

Neena Abdulka

Certificate 4 - Aged Care

Maya Mancic
Consolata Nigane
Erin Mathews

Certificate 3 - Hospitality

Rachael Haworth
Brett Thomson
Michelle Tozer
Karen Brown
Brian Thomas
Stephen Woolnough

Certificate 4 - Leisure & Health

Ronnene Low
SummitCare - Living our Values
Shane Maybury
EBOS - Living our Values
Kathryn Tindall



Waverley

SummitCare Waverley is a community of staff with a network of extended family members, friends and loved ones delivering care to 67 residents.

SummitCare Waverley aims to build and maintain relationships. These relationships are crucial in supporting staff, residents, and their families and loved ones during this time. SummitCare Waverley delivers exceptional and sensitive care to our residents through both respite and permanent residential aged care.

We aim to promote and assist our residents' wellbeing, all day every day in a professional, caring environment for residents and their loved ones.



Manager's Choice



Darina Cribbin

Darina has conducted herself in a professional, mature manner with a "can do attitude" since her appointment in January this year. Darina has worked hard to develop relationships with staff, residents and their families to uphold SummitCare Vision and Values and the wellbeing of the residents .



Awards

Manager's Choice

Darina Cribbin

10 Years

Mabel Creo

21 Years

Maria Gewargis

Healthmetrics- Living our Values

Rose Winn

New Graduate & New to Industry

Darina Cribbin

Sarah Moffit

Caren Ang



HomeCare

SummitCare HomeCare aims to maintain consumers' independence in their own home. Our staff are highly qualified with a strong commitment to customer service and consumer directed care.

We offer a comprehensive range of in home care and support services so that consumers can tailor their services to their needs. From social support, transport, personal care, domestic assistance, respite care to our innovative day centre program. We seek to stimulate and motivate clients in their homes with a focus on wellbeing and independence.



Manager's Choice



Esther Alexander

Working in the HomeCare environment can be a challenge. Our carers need to be motivated, self managed, resourceful and committed to the clients in our care. Esther Alexander epitomises all these attributes. She is a role model for our staff, always willing to assist even at short notice. Her engagement with our client base mirrors SummitCare values and we are very lucky to have her in our team. Congratulations Esther!



Esther Alexander



Salome Koro

Awards

Manager's Choice

Esther Alexander

Certificate 3 - Home & Community Care

Esther Alexander

Salome Koro

Peter Gassman







SummitStars

If you would like to nominate a staff member we have a program called 'SummitStars'. Please ask at reception for a form or visit the website. These awards mean a tremendous amount to the SummitTeam, who all work very hard to ensure we create an environment that promotes optimal health, personal relations and choice. Many thanks to the team.
