



MEDIA STATEMENT

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Aged Care excellence reaches summit



SummitCare was the overall winner at the Australian Organisational Excellence Awards presentation dinner held last Thursday night at Etihad Stadium in Melbourne.

As providers of a range of support services, from respite care to in-home services and welcoming residential centres, SummitCare has been engaged in a comprehensive journey of improvement in recent years, whilst maintaining its values of warmth, worth and wellbeing. Already recognised as a leader by its peers, SummitCare's excellence journey has seen it awarded at a broader cross-sector level, and benchmarked against prominent global industries, with impressive results.

In accepting the Award from keynote speaker, Dr Ziggy Switkowski, Chief Executive Officer Cynthia Payne acknowledged; "This Award is the result of the enthusiasm and dedication of the people within the organisation, and the team's dedication to continuous improvement of our business framework. The deep analysis of the organisation by assessors, and the framework itself, has been integral in SummitCare's success story."

Other recipients of the Organisational Excellence Awards included Coverforce (Silver Award), Queanbeyan City Council (Bronze Award), North Central Catchment Management Authority (Bronze), and the Bankstown City Council (Bronze).

The awards, established in 1987 and managed by the Australian Organisational Excellence Foundation, are internationally recognised as the premier Excellence Awards programme in Australia with the most rigorous evaluation process.



"The pressure from competitors, investors, analysts and other stakeholders continues to intensify," keynote speaker for the evening, Dr Ziggy Switkowski, AO, one of Australia's most experienced and capable business leaders, said. "Australian organisations are encouraged to adopt Excellence Frameworks as a proven way of increasing productivity. The Australian Organisational Excellence Awards provide an external perspective and an endorsement that organisations are achieving sustainable improvement."

Representing Australia on the prestigious Global Excellence Models Council, the Australian Organisational Excellence Foundation is dedicated to improving Australia's productivity and competitiveness through the promotion of organisational excellence and sustainable improvement.

With economies throughout the world becoming more integrated, Australia is increasingly impacted by developments in the global economy. Global economic forces have changed the Australian economy and the lives of Australians dramatically in recent years, and these changes and challenges will accelerate as globalisation continues.

Requisite changes in the way Australia conducts business, and the competition that comes with globalisation, demands that business today rise to new challenges. The Foundation is committed to encouraging and promoting the adoption of Excellence Models which facilitate and enhance overall business performance.

For more information about the Australian Organisational Excellence Foundation visit www.a oef.org.au

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Images: Mr Harry Xydas - Foundation Director, Dr Ziggy Switkowski, AO and Ms Cynthia Payne, CEO, SummitCare

High resolution images may be accessed by clicking [here](#).

Further Information:

Ravi Fernando

Director - Australian Organisational Excellence Foundation

E: rfernando@a oef.org.au

M: +61 (0) 414 933387

W: www.a oef.org.au

