

Your wellbeing is our focus



OPTIMAL HEALTH

At SummitCare, achieving and maintaining the optimal health of all those in our care is our primary goal. We do this through a multi-disciplinary assessment approach that is then developed into a goal-directed care support plan. This care support plan is based on your physical and social needs and promotes positive outcomes and optimal health. Care is focused on you – the customer – as an individual and your desired physical, social, emotional and spiritual wellbeing. It is reviewed regularly, with all stakeholders contributing to the identified outcomes and personal goals.

PERSONAL RELATIONSHIPS

There are few things more important than positive personal relationships and SummitCare fosters these with trust and honesty. We create opportunities for personal growth for our customers and team members, encouraging them to develop new relationships while maintaining existing relationships that are important to them, as well as their links to communities. This is done in a supportive environment that encourages communication and fun. At all times, we advocate for individuals, ensuring their choices are accepted with respect for their privacy and dignity.

PERSONAL PREFERENCES

Every person has their own life preferences and history before they become part of the SummitCare family. We focus on integrating and continuing to meet these preferences and needs at SummitCare, solving any problems through honest, respectful communication and negotiation. This inclusive approach delivers choices and fosters personal growth while respecting diversity, privacy and dignity. Our supportive environments are places in which everyone can feel safe and optimistic about their lives.

MEANINGFUL ACTIVITIES

Activities infused with meaning can promote and safeguard physical and mental wellbeing. This is vital for our customers and team members – so our goal is to offer creative activities that acknowledge a person's past while building optimism for the future. SummitCare does this through positive communication and maintaining positive relationships via community connection.

ENVIRONMENT

Our environments clearly represent SummitCare, so we ensure every element from food service, cleaning and laundry through to safety and maintenance are of the highest calibre. We pride ourselves on the access we offer customers, families and team members to beautiful, relaxing indoor and outdoor areas and welcoming communal spaces, and on our focus on pleasing the senses. At all times, advocacy, privacy and seamless client transitions are paramount.