

Family Communique #17

25 September 2020

Dear SummitCare Family and Friends,

Yesterday we received advice from the Chief Health Officer Dr Kerry Chant advising we can now recommence staged visiting for families on a booked system.

Restrictions remain in place for the following areas;

“ exclude visitors who have visited the following areas in the last 14 days: In NSW: Bankstown (suburbs and localities of former Bankstown LGA- Revesby, Bankstown and Bass Hill wards [https://www.cbcity.nsw.gov.au/council/about1 us/wards-suburbs](https://www.cbcity.nsw.gov.au/council/about1-us/wards-suburbs)), Blue Mountains LGA, Cumberland LGA, Fairfield LGA, Hunters Hill LGA Liverpool LGA, Parramatta LGA”

Visits for the remainder of families remain by appointment only for 30 minutes duration wearing a full face mask and completion of our risk assessment questionnaire and temperature check prior to entry.

The visits will be at a designated area and the visitors are not allowed to move around in other areas in the facility.

Families of palliating or deteriorating residents will be allowed full access to the home meeting our risk criteria.

Let me assure you our staff continue to be hyper vigilant in relation to the care needs of your loved ones however we do understand there is no substitute for your own family and we are as anxious as you to see some form of normality return in this COVID-19 environment.

I can't thank you enough for your patience and understanding, please contact the General Manager of your home if you have any further questions.

Meantime stay safe, take care and best wishes to you and all of your families.

Warm regards,



Michelle Sloane
Chief Operating Officer