

Family Communique #5

31 March 2020

Dear SummitCare Family and Friends,

We wish to say thank you, to each and every one of our families. Your continuing support of our recent introduction of essential visiting only has been a very difficult one for you, our residents and for the Summitcare family.

***As of today we continue to remain COVID 19 FREE in our homes. This is a testament to our staff and the precautions we have introduced.***

I would like to especially draw your attention to the recent Government mandatory requirement for all Visitors of Residential Aged Care homes to be vaccinated for Influenza by 1 May 2020. Once the homes are reopened to visiting we will require proof of vaccination from all visitors prior to entry.

We are all very busy in the homes trying to maintain contact with you via telephone updates, emails and Ipads. If you feel that you are not able to speak to your loved one, please reach out to your General Manager who will ensure this is facilitated.

As mentioned in my last Communique, could you please ensure we have your current email and mobile numbers to facilitate this communication. If you do not have either mobile or email, we ask that you nominate someone to act as a conduit for this communication on your behalf.

Please be assured we are doing our very best to ensure the wellbeing and safety of your loved one and we will be in touch should anything change.

If you have any questions relating to any of the above please contact your General Manager or Leadership team at your home.



Warm regards,  
**Michelle Sloane**  
**Chief Operating Officer**