

Family Communique #6

09 April 2020

Dear SummitCare Family and Friends,

As we approach the Easter weekend we wanted to reach out to our wonderful families and wish you all a very safe and healthy Easter.

Even though I'm sure you must all be worried about your loved ones and how they are coping with your absences, we do hope the phone calls and Skype sessions are helping ease this anxiety for you. We will continue to offer these services into the foreseeable future.

I do know some of the homes have also been able to also create a viewing area where you can visit for a short period through glass doors or windows and see your loved ones. This is more difficult in some homes but we continue to provide the very best of services and care to you and your loved ones.

Summitcare is a family business committed to creating a second family for our residents. Our teams are coming to work every day and working very hard to meet the needs of your loved ones. Their smiles and kindness is always apparent whenever I visit our homes. I'm enormously proud of the way they continually extend themselves to think outside the box and be creative to bring joy on a daily basis to all.

Through their efforts we continue to remain COVID-19 FREE in our homes.

Thank you all for your understanding. We will continually strive to keep you as informed as we possibly can during this challenging time we are all facing.

Take care, stay safe and best wishes to you and your family.



Warm regards,
Michelle Sloane
Chief Operating Officer