

Family Communique # 7

22 April 2020

Dear SummitCare Family and Friends,

On the 18 March 2020, we introduced restrictions on visiting our homes. As the situation with COVID-19 grew more severe further restrictions were implemented on 23 March 2020. These restrictions limited visiting to essential visits only in order to protect the health and welfare of our residents.

During this period our teams have been working very diligently to keep all of our residents entertained and well cared for. They remain absolutely dedicated to ensuring that as much contact as possible is maintained with each of you.

Despite the announcement by Prime Minister, Scott Morrison yesterday we believe it remains in the best interest and safety of our residents to maintain our current restrictions. We continue to seek advice and recommendations from our peak body LASA.

Unfortunately, ALL of our homes are located in COVID-19 Hot Spots and so we have made the difficult decision to continue with the current restrictions. We will be reviewing this position on a regular basis and I will stay in touch with everyone.

The good news is at this time we remain COVID-19 FREE in our homes and we truly believe this has been achieved by the many initiatives and actions of our staff and by restricting visitors to our homes.

We continue to monitor our staff closely each day they attend work with temperature and welfare checks. We also continue to closely monitor each of the residents daily. Visiting Doctors and essential tradespeople must wear full PPE and are also temperature checked prior to entry.

We do intend to monitor the situation and will be guided by our peak body and government advice in regards to relaxation of the visiting restrictions on a weekly basis.

Thank you all for your understanding. We will continually strive to keep you as informed as we possibly can during this challenging time we are all facing.

Take care, stay safe and best wishes to you and your family.



Warm regards,
Michelle Sloane
Chief Operating Officer